

# Xerox® VersaLink® C400 Color Printer

VersaLink® C400 Color Printers are built on Xerox® ConnectKey® Technology. For more information, go to [www.ConnectKey.com](http://www.ConnectKey.com).



| SYSTEM SPECIFICATIONS  | VERSALINK® C400  |
|--|--|
| <b>One-sided Speed<sup>1</sup></b><br>8.5 x 11 in.<br>A4/210 x 297 mm<br>8.5 x 14 in./216 x 356 mm | Up to 36 ppm color and black-and-white<br>Up to 35 ppm color and black-and-white<br>Up to 30 ppm color and black-and-white   |
| <b>Two-sided Speed<sup>1</sup></b><br>8.5 x 11 in.<br>A4/210 x 297 mm<br>8.5 x 14 in./216 x 356 mm | Up to 24 ppm color and black-and-white<br>Up to 23 ppm color and black-and-white<br>Up to 21 ppm color and black-and-white   |
| <b>Monthly Duty Cycle<sup>2</sup></b>  | Up to 85,000 pages/month   |
| <b>Recommended Average Monthly Print Volume<sup>3</sup></b>  | Up to 8,500 pages  |
| <b>Processor</b>   | 1.05GHz ARM Dual-Core  |
| <b>Memory</b>  | 2 GB   |
| <b>Connectivity</b>  | Ethernet 10/100/1000 Base-T, High-speed USB 3.0, Wi-Fi 802.11 n and Wi-Fi Direct with optional Wi-Fi Kit (concurrent wired and wireless connections supported), NFC Tap-to-Pair  |
| <b>Controller Features</b>   | Configuration Cloning, Xerox Extensible Interface Platform®, Xerox® App Gallery App, Xerox® Standard Accounting Tool, Network Accounting Enabled, Role Based Permissions, Convenience Authentication Enabled, Online Support |
| <b>User Interface Languages</b>  | English, French, Italian, German, Spanish, Brazilian Portuguese, Russian, Dutch, Swedish, Danish, Finnish, Norwegian, Greek, Turkish, Polish, Czech, Hungarian, Romanian, Catalan, Ukrainian, Croatian                       |

| DEVICE SPECIFICATIONS                                |   |                 |                 |                    |
|--|---|-----------------|-----------------|--------------------|
| <b>ELECTRICAL REQUIREMENTS</b>                       |   |                 |                 |                    |
| <b>North America</b>                                 | Voltage: 110-127 VAC+/- 10%<br>Frequency: 50/60 Hz+/- 3Hz, 10 A   |                 |                 |                    |
| <b>Europe and Other Geographies</b>                  | Voltage: 220-240 VAC+/- 10%<br>Frequency: 50/60 Hz+/- 3Hz, 6 A  |                 |                 |                    |
| <b>POWER CONSUMPTION</b>                             |   |                 |                 |                    |
| <b>Continuous Printing<sup>4</sup></b>               | 705 watts or less   |                 |                 |                    |
| <b>Ready/Standby Mode<sup>4</sup></b>                | 76 watts or less  |                 |                 |                    |
| <b>Energy Saver/Sleep Mode<sup>4</sup></b>           | 4 watts or less   |                 |                 |                    |
| <b>OPERATING ENVIRONMENT</b>                         |   |                 |                 |                    |
| <b>Required Temperature Range (Storage)</b>          | 32° F to 95° F/0° C to 35° C  |                 |                 |                    |
| <b>Required Temperature Range (Operating)</b>        | 50° F to 90° F/10° C to 32° C   |                 |                 |                    |
| <b>Required Relative Humidity</b>                    | 10% to 85 %   |                 |                 |                    |
| <b>Sound Power Levels</b><br>Operating<br>Standby    | 6.88 B(A) or less<br>5.0 B(A) or less   |                 |                 |                    |
| <b>Sound Pressure Levels</b><br>Operating<br>Standby | 53.1 dB(A) or less<br>29.2 dB(A) or less  |                 |                 |                    |
| <b>Boot Time (from Off to UI Ready)</b>              | As fast as 60 seconds   |                 |                 |                    |
| <b>Warm-up Time (from Sleep to UI Ready)</b>         | As fast as 6 seconds  |                 |                 |                    |
| <b>DIMENSIONS AND WEIGHT (UNPACKAGED)</b>            | <b>WIDTH</b>  | <b>DEPTH</b>    | <b>HEIGHT</b>   | <b>WEIGHT</b>      |
| <b>VersaLink® C400</b>                               | 19.3 in./491 mm   | 19.2 in./488 mm | 15.7 in./399 mm | 57 lb./26 kg       |
| <b>550-sheet Paper Tray</b>                          | 16.8 in./427 mm   | 19.1 in./485 mm | 5.4 in./138 mm  | 8.6 lb./3.9 kg     |
| <b>DIMENSIONS AND WEIGHT (PACKAGED)</b>              | <b>WIDTH</b>  | <b>DEPTH</b>    | <b>HEIGHT</b>   | <b>WEIGHT</b>      |
| <b>VersaLink® C400</b>                               | 24.7 in./627 mm   | 25.1 in./638 mm | 20.7 in./526 mm | 67.13 lb./30.45 kg |
| <b>550-sheet Paper Tray</b>                          | 23.2 in./590 mm   | 21.4 in./544 mm | 9.5 in./241 mm  | 11.7 lb./5.3 kg    |
| <b>SYSTEM CERTIFICATION/REGULATORY COMPLIANCE</b>    |   |                 |                 |                    |
| <b>Certifications</b>                                | To view the latest list of certifications, go to <a href="http://www.xerox.com/OfficeCertifications">www.xerox.com/OfficeCertifications</a> . |                 |                 |                    |
| <b>PRINT</b>   |   |                 |                 |                    |
| <b>First-Print-Out Time</b>                          | As fast as 9.3 seconds color/8.2 seconds black-and-white  |                 |                 |                    |
| <b>Print Resolution</b>                              | Up to 600 x 600 x 8 dpi (enhanced)  |                 |                 |                    |
| <b>Page Description Languages</b>                    | PCL® 5e, 6<br>PDF<br>XPS<br>TIFF<br>JPEG<br>HP-GL<br>Adobe® PostScript® 3™  |                 |                 |                    |
| <b>Maximum Print Area</b>                            | 4 mm from edge of paper   |                 |                 |                    |

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| <p><b>Print Features</b></p>              | <p>Application Defaults<br/>           Banner Pages Enable/Disable<br/>           Bi-directional Real-time Status<br/>           Booklet Layout<br/>           Color Adjustments (lightness, contrast, saturation, color balance)<br/>           Color Correction<br/>           Draft Mode<br/>           Fit to New Paper Size<br/>           Job Identification (Print ID or Banner, Print ID in margins on first page only or all pages)<br/>           Job Monitoring (Client or Local User Interface)<br/>           N-up Page Layout (up to 16 pages per sheet)<br/>           Paper Selection by Attribute<br/>           Personal Print<br/>           Print Around Enable/Disable<br/>           Print from USB<br/>           Run Black<br/>           Sample Set<br/>           Saved Job<br/>           Scaling<br/>           Secure Print<br/>           Skip Blank Pages<br/>           Special Pages (exception page programming: covers, inserts, exceptions pages)<br/>           Store and Recall Driver Settings<br/>           Stored Jobs Deletion<br/>           Two-sided Printing<br/>           Watermark (predefined and custom)<br/>           Earth Smart Driver Settings</p> |
| <p><b>Print from USB</b></p>              | <p>Allows walk-up printing from Type A USB port<br/>           Supports direct printing from computer via Type B USB port<br/>           Supported file formats: PDF, JPEG, TIFF, XPS, PDF/A</p>  |
| <p><b>Operating Systems</b></p>           | <p>Windows® 7, 8, 8.1, 10<br/>           Windows Server 2008 SP2, Server 2008 R2 SP1, Server 2012, Server 2012 R2, Server 2016<br/>           macOS® 10.11, 10.12, 10.13<br/>           Citrix®<br/>           Redhat® Enterprise Linux®<br/>           Fedora Core<br/>           IBM® AIX®<br/>           HP-UX®<br/>           Oracle® Solaris<br/>           SUSE®<br/>           SAP®</p> <p>Note: For information about supported versions for the above operating systems, please visit our Drivers &amp; Downloads page and specify your device at <a href="http://www.support.xerox.com">www.support.xerox.com</a>.</p>  |
| <p><b>Fonts</b></p>                       | <p>PostScript fonts: 136<br/>           PCL fonts: 83</p>   |
| <p><b>Xerox® Global Print Driver®</b></p> | <p>A truly universal print driver that lets IT administrators install, upgrade and manage Xerox® and non-Xerox® devices from a single driver. It provides a consistent, easy-to-use interface for end-users, reducing the number of support calls, and simplifying print services management.</p>   |
| <p><b>Xerox® Pull Print Driver</b></p>    | <p>Makes it easy for IT managers to qualify, deploy and manage all print devices using a single driver in a Pull Print environment. Uses a single queue and single driver. The Xerox® Pull Print Driver extends convenience across a broad range of printing assets. IT administrators no longer need to manage and configure multiple drivers. Used in conjunction with Equitrac Office®, Ysoft® SafeQ®, Pharos® and others.</p>   |

| MOBILE SOLUTIONS AND MOBILE DEVICE APPS  |   |
|--|---|
| <b>Apple® AirPrint®</b>  | Print email, photos and important office documents directly from an Apple iPhone® or iPad® with no drivers to install and no cables to connect. With AirPrint, an iPhone or iPad automatically locates and connects to the AirPrint-enabled device over the office Wi-Fi network.   |
| <b>Mopria® Certified</b>   | ConnectKey® Technology-enabled print devices are Mopria® certified. Mopria® certification ensures you can print wirelessly from your Mopria® supported (Android) smart phone, tablet and other mobile devices instantly and easily.   |
| <b>Xerox® @printbyXerox App</b>  | @printbyXerox App is a free service that allows secure printing from any email-enabled device (computer, phone, tablet, iOS, Android™, Google® Chromebook™ and more) to a Xerox® printer or MFP using a single email address with no IT intervention. No training is needed. End-users simply send attachments to the email address, and release them at the MFP panel.   |
| <b>Xerox® Print Services plug-in for Android™ (Free at Google Play™ Store)</b> | The Xerox® Print Services plug-in for Android KitKat (4.4 or greater) devices streamlines mobile printing without third-party apps or additional print drivers. You can easily print photos, web pages and documents when your mobile device is connected to printers or multifunction printers using a wireless network. A robust print option set includes two-sided printing, stapling and secure code release. A free download is available from the Google Play™ store.  |
| <b>Xerox® Easy Assist App</b>  | The Xerox® Easy Assist app simplifies installation, monitoring and management of your printer or MFP right from your mobile phone. It provides easy access to self-support services and real-time monitoring of printer performance. And, Xerox® Smart Start Software takes the guess work out of setup by automating the installation of the latest software for your printer or MFP on your computer – all without IT support – allowing you to be up and running quickly.  |
| <b>Xerox® Workplace Suite and Xerox® Workplace Cloud</b>                       | Xerox® Workplace Suite is a modular set of workflows designed to save customers time and money by providing effective control over their print fleet, while enabling worker productivity and mobility through a set of robust workflows. Xerox enables ultimate customer flexibility by offering these capabilities in both an on-premises server version (Workplace Suite) and with a cloud based-version (Workplace Cloud) of this solution.  |
| SOFTWARE SOLUTIONS   |   |
| <b>Xerox® ConnectKey® Apps (Found at the Xerox App Gallery)</b>                | Increase user productivity by simplifying and shortening everyday tasks. Unlike traditional software, ConnectKey® Apps do not require a dedicated server, PC or IT resource. Instead, simply download these lightweight, serverless ConnectKey® Apps to the ConnectKey® Technology-enabled device.  |
| SECURITY   |   |
| <b>Security Features</b>   | <ul style="list-style-type: none"> <li>Access Controls</li> <li>AES 256-bit Encryption</li> <li>Audit Log</li> <li>Certificate Path Validation</li> <li>Certificate Revocation List (CRL)/Status Protocol (OCSP)</li> <li>Detection of External Program Falsification (XCP Plug-in)</li> <li>Cisco® Identity Services Engine (ISE) Integration Domain</li> <li>Filtering</li> <li>FIPS 140-2</li> <li>Firmware Verification</li> <li>Immediate Disk Overwrite*</li> <li>IP Address Filtering</li> <li>IPsec</li> <li>Network Authentication</li> <li>Port Filtering</li> <li>Pre-installed Self-Signed Certificates</li> <li>Role Based Permissions</li> <li>Secure Print</li> <li>Security Certificate Management</li> <li>Smart Card Enablement (CAC/PIV/.NET)</li> <li>SNMPv3</li> <li>Status Protocol (OCSP)</li> <li>TLS 1.3/SSL</li> <li>Trusted Platform Module (TPM)</li> </ul> <p>*Requires HDD/Productivity Kit</p> |

| ACCOUNTING  |   |
|---|---|
| <b>XEROX® STANDARD ACCOUNTING TOOL/NETWORK ACCOUNTING (STANDARD)</b>                            |   |
| <b>Tracking</b>   | Print usage   |
| <b>Accounting</b>   | <p>Xerox® Standard Accounting Tool<br/>                     Up to 1,000 User Accounts without HDD<br/>                     Up to 9,999 User Accounts with HDD<br/>                     Up to 500 General Accounts</p> <p>Network Accounting (Job Based Accounting)<br/>                     Up to 1,000 User IDs; Up to 1,000 Account IDs without HDD<br/>                     Up to 60,000 User IDs; Up to 60,000 Account IDs with HDD<br/>                     Up to 14,000 Accounting Records (transactions)</p>   |
| <b>Features</b>   | Administrator can manage the feature via the Embedded Web Server.   |
| <b>ACCOUNTING OPTIONS – NETWORK ACCOUNTING (ALLOWS CENTRAL SERVER TO MANAGE ALL ACCOUNTING)</b> |   |
|   | <ul style="list-style-type: none"> <li>• Enhanced network accounting with up to the minute data on how the system is being used</li> <li>• Comprehensive management and enterprise scale tracking and reporting of device usage</li> <li>• Numerous solutions are available through Xerox Alliance Partners. For details visit <a href="http://www.xerox.com">www.xerox.com</a></li> <li>• Security enhancements include simultaneous support for HTTP/HTTPS protocols</li> <li>• Device requests account authentication from third party server enabling larger databases of users and accounts</li> <li>• Accept Authentication Login at control panel and pass to third party NetworkingAccount</li> </ul> |
| PAPER HANDLING  |   |
| <b>BYPASS TRAY</b>  |   |
| <b>Capacity<sup>5</sup></b>   | 150 sheets  |
| <b>Sizes</b>  | Custom sizes: 3 x 5 in. to 8.5 x 14 in./76.2 x 127 mm to 216 x 356 mm   |
| <b>Weights</b><br>One-sided:<br>Two-sided:  | 16 lb. bond to 80 lb. cover/60 to 220 gsm<br>16 lb. bond to 60 lb. cover/60 to 163 gsm  |
| <b>Types</b>  | Plain<br>Lightweight Cardstock<br>Cardstock<br>Hole Punched<br>Recycled<br>Pre-Printed<br>Letterhead<br>Bond<br>Lightweight Glossy Cardstock<br>Glossy Cardstock<br>Labels<br>Envelopes<br>Custom   |
| <b>TRAY 1</b>   |   |
| <b>Capacity<sup>5</sup></b>   | 550 sheets  |
| <b>Sizes</b>  | Custom sizes: 5.8 x 8.3 in. to 8.5 x 14 in./148 x 210 mm to 216 x 356 mm  |
| <b>Weights</b><br>One-sided:<br>Two-sided:  | 16 lb. bond to 80 lb. cover/60 to 220 gsm<br>16 lb. bond to 60 lb. cover/60 to 163 gsm  |

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|---|--|
| <b>Types</b>                                | Plain<br>Lightweight Cardstock<br>Cardstock<br>Hole Punched<br>Recycled<br>Pre-Printed<br>Letterhead<br>Bond<br>Lightweight Glossy Cardstock<br>Glossy Cardstock<br>Custom |
| <b>OPTIONAL TRAY 2</b>                      |  |
| <b>Capacity<sup>5</sup></b>                 | 550 sheets   |
| <b>Sizes</b>                                | Custom Sizes: 5.8 x 8.3 in. to 8.5 x 14 in./148 x 210 mm to 216 x 356 mm   |
| <b>Weights</b><br>One-sided:<br>Two-sided:  | 16 lb. bond to 80 lb. cover/60 to 220 gsm<br>16 lb. bond to 60 lb. cover/60 to 163 gsm   |
| <b>Types</b>                                | Plain<br>Lightweight Cardstock<br>Cardstock<br>Hole Punched<br>Recycled<br>Pre-Printed<br>Letterhead<br>Bond<br>Lightweight Glossy Cardstock<br>Glossy Cardstock<br>Custom |
| <b>TOTAL CAPACITY</b>                       |  |
| <b>Standard Device Capacity<sup>5</sup></b> | 700 sheets   |
| <b>Total Device Capacity<sup>5</sup></b>    | 1,250 sheets   |
| <b>PAPER OUTPUT</b>                         |  |
| <b>Output Capacity<sup>5</sup></b>          | 250 sheets   |
| <b>Automatic Two-sided Printing</b>         | Standard   |

| DEVICE MANAGEMENT                                       |  |
|---|--|
| <b>Network Protocols</b>                                | TCP/IP: HTTP/HTTPS, Internet Printing Protocol, LPR/LPD, Raw Socket Printing/Port 9100, IPv4/IPv6, WSD LDAP<br>Bonjour®/AirPrint™<br>Most protocols not in use can be disabled   |
| <b>Administrative Protocols</b>                         | DHCP, SNMP, WINS, HTTP, HTTPS, TLS 1.3, SNTP, MDNS   |
| REMOTE CONTROL PANEL                                    |  |
|   | <ul style="list-style-type: none"> <li>• Enables faster, more convenient technical support and user training</li> <li>• IT administrators and other authorized users can control the device remotely from a web page on any device</li> <li>• Remote user experience is identical to performing tasks directly at the device</li> </ul>  |
| XEROX® CENTREWARE® WEB SOFTWARE                         |  |
|   | <ul style="list-style-type: none"> <li>• A web-based server application for network administrators that permits web browser-based device management from any workstation, whether running Windows or UNIX or any other operating system</li> <li>• Works with any SNMP-managed printer from any manufacturer</li> <li>• Provides help with device discovery and installations, health checks and troubleshooting, and device upgrades, as well as basic accounting and asset management</li> </ul> |
| XEROX® EMBEDDED WEB SERVER – INTEGRATED DEVICE WEB PAGE |  |
| <b>Device Status</b>                                    | <ul style="list-style-type: none"> <li>• Tray Status/Contents</li> <li>• Consumables Status</li> <li>• Billing/Usage</li> <li>• Quick Links</li> <li>• Online Support</li> </ul>   |
| <b>Print Queue Viewing</b>                              | Job print queue management — view and delete   |
| <b>Job Submission</b>                                   | Print-ready files (PS, PCL, PDF, XPS, JPEG)  |
| <b>Device Administration</b>                            | Allows simple, remote installation setting of configuration options and management of the device   |
| <b>Browsers</b>   | Microsoft® Internet Explorer®<br>Microsoft Edge™<br>Mozilla™ Firefox®<br>Apple® Safari®<br>Google Chrome™  |
| REMOTE SERVICES   |  |
| <b>Automated Meter Readings (AMR)</b>                   | Automates the process of collecting and submitting meter reads for tracking and billing of Xerox® device usage. Eliminates the need for time-consuming end-user involvement and ensures that meter reads are submitted to Xerox on time.   |
| <b>Automatic Supplies Replenishment (ASR)</b>           | Automatically orders supplies for Xerox® output devices based on actual usage, eliminating the need to manually manage supplies inventory.   |

# Xerox® VersaLink® C400 Color Printer

| WHAT'S IN THE BOX                              |   |  |
|--|---|--|
|  | VersaLink C400 Color Printer<br>Starter Capacity Print Cartridge: One of each (Cyan, Magenta, Yellow): 2,000 print capacity <sup>6</sup> , Black: 3,000 print capacity <sup>6</sup><br>Software and Documentation CD (Safety, Regulatory, Recycling and Disposal Guides, Print Drivers, and Warranty Statement)<br>Installation Guide<br>Quick Use Guides<br>Power Cord |  |
| SUPPLIES AND ACCESSORIES                       | QUANTITY  | PART NUMBER                                      |
| <b>SUPPLIES</b>                                |   |  |
| <b>Standard Capacity Toner Cartridges</b>      | Cyan: 2,500 standard pages <sup>6</sup><br>Magenta: 2,500 standard pages <sup>6</sup><br>Yellow: 2,500 standard pages <sup>6</sup><br>Black: 2,500 standard pages <sup>6</sup>  | 106R03502<br>106R03503<br>106R03501<br>106R03500 |
| <b>High Capacity Toner Cartridges</b>          | Cyan: 4,800 standard pages <sup>6</sup><br>Magenta: 4,800 standard pages <sup>6</sup><br>Yellow: 4,800 standard pages <sup>6</sup><br>Black: 5,000 standard pages <sup>6</sup>  | 106R03514<br>106R03515<br>106R03513<br>106R03512 |
| <b>Extra-High Capacity Toner Cartridges</b>    | Cyan: 8,000 standard pages <sup>6</sup><br>Magenta: 8,000 standard pages <sup>6</sup><br>Yellow: 8,000 standard pages <sup>6</sup><br>Black: 10,500 standard pages <sup>6</sup>   | 106R03526<br>106R03527<br>106R03525<br>106R03524 |
| <b>ROUTINE MAINTENANCE ITEMS</b>               |   |  |
| <b>Imaging Unit (includes 4 imaging units)</b> | Cyan: 60,000 standard pages <sup>7</sup><br>Magenta: 60,000 standard pages <sup>7</sup><br>Yellow: 60,000 standard pages <sup>7</sup><br>Black: 60,000 standard pages <sup>7</sup>  | 108R01121  |
| <b>Waste Cartridge</b>                         | 30,000 pages <sup>7</sup>   | 108R01124  |
| <b>ACCESSORIES</b>                             |   |  |
| <b>550-sheet Paper Tray</b>                    |   | 097S04400  |
| <b>Productivity Kit with 320 GB HDD</b>        |   | 097S04914  |
| <b>Stand</b>                                   |   | 497K13660  |
| <b>Wireless Network Adapter</b>                |   | 497K16750  |
| <b>Internal Card Reader/RFID Kit</b>           |   | 497K18120  |

<sup>1</sup> Declared print speed in accordance with ISO/IEC 24734.

<sup>2</sup> Maximum volume capacity expected in any one month. Not expected to be sustained on a regular basis.

<sup>3</sup> Recommended average throughput is not a minimum, but is intended to cover a range of volumes for different environments.

<sup>4</sup> Power states defined per ENERGY STAR® Program requirements for Imaging Equipment.

<sup>5</sup> Paper capacities are based on 20 lb./75 gsm stock; capacities will vary with different weight stocks.

<sup>6</sup> Average standard pages. Declared Yield in accordance with ISO/IEC 19798. Yield will vary based on image, area coverage and print mode.

<sup>7</sup> Approximate pages. Declared yield will vary depending on job run length, media size/orientation and machine speed. For more information visit: <https://www.office.xerox.com/latest/SUPGL-01.pdf>.

Return spent imaging supplies through the Xerox Green World Alliance collection/reuse/recycling program.

For more information, visit [www.xerox.com/About-Xerox/Recycling](http://www.xerox.com/About-Xerox/Recycling).

For more information, visit us at [www.xerox.com/Office](http://www.xerox.com/Office).

Configurations vary by geography.